

Chris Langdale

04V-156

Subject: Early Notification of the coming Fuel Connector Recall



- All Triumph Motorcycles America Ltd. Dealers

To:
The Service Manager and Technicians
The Parts Manager
The Sales Manager

30th April 04.

Dear Service Manager

Briefing Note - Confidential.

This is to notify you that Triumph has been preparing to replace plastic male fuel connectors on a specific VIN range of affected fuel-injected bikes. The action will not include all fuel-injected bikes. Whilst preparations are still underway, we are able to confirm that an in-service replacement program is planned to be launched in May 2004 - though we are not in a position to confirm the exact date as yet.

Some details of these preparations have been discovered on the American NHTSA web site (the site of the American Government transportation department) and news of this has been reported on a public Triumph rider website. You may therefore receive enquiries from riders asking for further details in the next few days.

This Briefing Note has therefore been prepared by way of providing you with some basic details. We will provide full details in the normal manner in the next few weeks.

Please inform any enquirers that Triumph has yet to finalize and issue full details. Affected riders will be contacted shortly. Please discourage owners from contacting the factory - we are unable to confirm any further details at the present time.

Please advise owners they are strongly advised not to attempt to disconnect any of the male fuel connectors at any point in time, either prior to or following the proposed modification. To ensure a long and trouble-free life of the motorcycle, only an authorized dealer should carry out maintenance.

We appreciate that you will have many obvious questions, but would ask that you resist contacting us, and permit us to use our resources to finalize our arrangements.

Kind regards

UK Warranty